

LOC Questions and Clarifications Memorandum

To: Solicited Vendors for Letter of Configuration (LOC) Number 38128, dated August 18, 2009 for the Mississippi Department of Information Technology Services (ITS)

From: David L. Litchlitter

Date: September 2, 2009

Subject: Responses to Questions Submitted and Clarifications to Specifications

Contact Name: Ravaughn Robinson

Contact Phone Number: 601-359-5280

Contact E-mail Address: Ravaughn.Robinson@its.ms.gov

LOC Number 38128 is hereby amended as follows:

1. The procurement project schedule has been adjusted as follows:

Task	Date
Release of LOC	Tuesday, August 18, 2009
Deadline for Vendors' Written Questions	Monday, August 24, 2009 at 3:00 p.m. (Central Time)
Addendum with Vendors' Questions and Answers	Wednesday, September 2, 2009
Deadline for Vendors' Tape Study Contact	Friday, September 4, 2009 at 3:00 p.m. (Central Time)
Proposals Due	Thursday, September 17, 2009 at 3:00 p.m. (Central Time)
Proposal Evaluation	Thursday, September 17 through Friday, September 25, 2009
Notification of Award	Monday, September 28, 2009
Contract Negotiations	Monday, September 28 through Friday, October 9, 2009
Installation	December 18, 2009
Acceptance	December 18, 2009

2. Item 5.1 is being revised to read as follows: "The Vendor must perform an analysis of the current ITS environment to determine the most appropriate solution for the State. Prior to

submitting proposals, Vendors will be allowed up to seven days to conduct a tape study/analysis of the ITS environment. Vendors must contact Ravaughn Robinson per the contact information included in this memorandum to schedule the study/analysis. Vendors must submit the contact information of the person conducting the study/analysis to Ravaughn by 3:00 p.m. Central Time on September 4, 2009. If the recommended solution is different from the ITS solution identified in 5.2 and 5.3, then the Vendor must:"

The following questions were submitted to ITS and are being presented as they were submitted, except to remove any reference to a specific vendor. This information should assist you in formulating your response.

Question 1: Would ITS allow a 7 day Tape Study to be done, prior to the deadline of this RFP?

Response: Yes. Please reference Amendment #2.

Question 2: What are the peak throughput requirements for your mainframe tape environment?

Response: The answer to this question should be determined from the tape study/analysis.

Question 3: What is the total capacity of tape (in TB) under tape management?

Response: The answer to this question should be determined from the tape study/analysis.

Question 4: What applications use tape?

Response: The answer to this question should be determined from the tape study/analysis.

Question 5: Can you break down managed capacity (in TB, or by % of total capacity) by application?

Response: The answer to this question should be determined from the tape study/analysis.

Question 6: Will you send SMF and RMF records for validation of capacity and throughput requirements?

Response: Yes. SMF and RMF records will be sent for the validation of capacity and throughput requirements.

Question 7: Section 5.1 states – “The Vendor must perform an analysis of the current ITS environment to determine the most appropriate solution for the State.” Can this analysis be preformed prior to the bid responses being due? How much time does

then vendor have to perform the analysis and who would be the onsite contact to work with to perform the analysis?

Response: Please reference Amendment #2.

Question 8: What is the backup data retention period? What is the backup schedule? Is this schedule planned to be retained in the proposed solution? An example would be incremental backups completed daily, full backups weekly; incremental retained for 2 weeks, full backups retained for 30 days onsite, 1 full offsite copy retained for 1 yr.

Response: The answer to this question should be determined from the tape study/analysis.

Question 9: Section 6.4 states – “Vendor must provide costs for services to assist ITS with the migration of data from the existing tape environment. Vendor must fully describe the migration process.” Is it ITS’s plan to have this equipment installed at the current Datacenter and all data migrated there? If it is intended for the hardware to be installed at ITS’s current Datacenter, and migrated, should we include pricing for the proposed hardware to be moved to the new datacenter after the migration? Will this hardware be installed at the new datacenter and then be migrated over the network? If it is intended to be installed at the new datacenter and then migrated over the network, please describe the network connections, etc.

Response: ITS intends to have the proposed equipment installed and the data migrated at the current data center, located at 239 North Lamar Street, Jackson, Mississippi 39211. Vendors should submit pricing for services to move the equipment to the new Data Center after the data has been migrated.

LOC responses are due September 17, 2009, at 3:00 p.m. (Central Time).

If you have any questions concerning the information above or if we can be of further assistance, please contact Ravaughn Robinson at 601-359-5280 or via email at Ravaughn.Robinson@its.ms.gov.

cc: ITS Project File Number 38128